

March 13, 2020

Wasaya Airways & Your Safety During COVID-19

Dear Valued Guest.

At Wasaya, the safety and well-being of our guests and employees is of the upmost importance. We are closely monitoring all updates regarding COVID-19.

Currently, operations are continuing as scheduled with Wasaya. We have not adjusted or cancelled any flights and will continuously inform our passengers of any changes to our services.

While the risk of contracting Coronavirus in Canada is very low, in an abundance of caution, we have developed sanitation procedures for our aircraft and public areas to ensure they meet or exceed all guidelines provided by the Public Health Agency of Canada.

We are doing everything possible on our end to clean, sanitize and disinfect our aircraft and counters. Each night, our groomers are using top quality disinfectant in our interior cabins, hard surfaces such as lavatories, seats, tray tables, armrests, etc. are thoroughly wiped down with a high-grade disinfectant. The passenger aircraft we fly all have recirculating airflow which exchanges the air inside the cabin with the air outside throughout the duration of the flight. We have also implemented changes to our inflight service offerings including the removal of all non-essential reading material from our seatback pockets.

If you are changing travel plans in light of Covid19. Wasaya will allow its customers the ability to change their flight without a change fee, for all flights up until April 15th,2020 if the change is made up to 24 hours before your departing flight.

It is understandable when there are uncertainties that people get concerned. You can help do your part as well. Some preventative measures from Thunder Bay District Health Unit

- Wash hands/sanitize frequently
- Avoid touching your face
- Stay home if you are feeling sick
- Avoid contact/handshaking
- Cover coughs/sneezes with a tissue or sleeve

Wasaya Airways is committed to doing all we can to provide the safest transportation possible in all aspects of our operation. We will continue monitoring recommendations from the Public Health Agency of Canada and the Thunder Bay District Health Unit and will take additional action as required.